



Conditions of Enrolment:

When I sign up for a regular spot/s at Mt Pleasant Oscar, what does this mean?

This is your time slot until you decide to leave the programme, including public holidays, absences and cancellations.

Why am I charged for public holidays, absences and cancellations?

We are an organisation that strives to just cover our costs. We have to ensure we have enough staff for our children who are booked in regularly. This is a fixed cost to our programme and our most expensive cost. This cost continues on public holidays and when your child is absent. We either have to charge this on public holidays or put up the daily cost. We have decided to charge on the public holidays as they come up.

What happens if I only want to make casual bookings?

You are then responsible for making payments for any days booked. There could be times when we are full and are unable to take a casual booking. There is an extra cost for casual bookings.

Will I still have to pay if I make a cancellation to a casual booking?

Yes, we are now charging for these cancellations because in order to keep costs as low as we can, we don't carry excess staff. When people want to make a casual booking we often have to bring in staff who are on call. When you cancel we are left with these costs.

What happens for holiday programme bookings?

Because of the growing number of people booking in the holiday programme and then cancelling, we now must take payment before a holiday booking can be made.

Am I charged for cancellations to the holiday programme?

Yes because we book staff based on the numbers of children booked and we can't unbook staff, venue numbers, bus sizes etc. Often it means we could have given that spot to another child.

What if I am using the Oscar Subsidy?

As long as you have sent all the paperwork in, we are willing to wait for the subsidy payment and send an invoice for any balance. If the subsidy is declined for any reason, we do have to charge you the full amount.

Parent name: _____

Parent Signature: _____

Date: